BULLETIN

A Communication for
Financial Professionals

PACIFIC LIFE

DATE: October 29, 2025

TO: Life Insurance Producers, Broker General Agencies, Management, and Office Administrators

SUBJECT: Payment Flexibility for Federal Workers in Connecticut Affected by the Federal Government Shutdown

Category
- ☐ Administration
- ☒ Compliance
- ☐ Marketing
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Payment Flexibility for Federal Workers in Connecticut Affected by the Federal Government Shutdown

As the United States Federal Government shutdown continues to impact federal workers, the Connecticut Insurance Commissioner is requesting insurers to support residents experiencing temporary financial hardship due to the shutdown. In response, Pacific Life will accommodate impacted policyowners residing in Connecticut, offering lapse assistance and extended grace periods upon request.

- **Effective period:** October 1, 2025 – November 30, 2025
- **Affected Locations:** Statewide
- **Policies with Grace Period Extension (GPE) dates in effective period**: Upon the request of those affected, Pacific Life will work with policyowners residing in the state of Connecticut to offer lapse assistance and extend grace periods.

Policyholders must contact Pacific Life for assistance.

Life Insurance Producers, Broker General Agencies, Management, and Office Administrators are encouraged to reach out to affected clients to inform them of this accommodation.

Our customer service representatives are available from 6:00 AM to 5:00 PM Pacific Time, Monday through Friday.

- For Pacific Life policy numbers beginning with “2L,” please call (844) 276-0193.
- For all other Pacific Life policy numbers, please call (800) 800-7681.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.

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The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona.
The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

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